Parent Code of Conduct

Introduction

Fitra Community School is a values-driven learning community seeking to preserve the *fitra* in its students – the innate inclination towards Allah and acting in accordance with His wishes.

We recognise parents as the primary educators of their children and as essential partners in the spiritual, moral and educational development of every student. This Parent Code of Conduct outlines the standards of behaviour expected of all parents and carers so that our school environment remains safe, respectful, dignified and aligned with the Prophetic example.

Scope

This Code of Conduct applies to all parents, guardians and carers of students enrolled at Fitra Community School. For the purposes of this document, "parent" includes any adult acting in a parental or caregiving role, including extended family members and authorised carers.

This Code applies when parents:

- are on school premises;
- attend or participate in school-related activities or events;
- communicate with staff, students or other parents; or
- represent or are identifiable as members of the Fitra Community School community, including online.

General Expectations

Parents are expected to:

- support and uphold the vision, values, ethos and policies of Fitra Community School;
- behave in a manner consistent with Islamic manners (*adab*) and Australian law;
- treat all members of the school community with respect, courtesy and fairness;

- follow school procedures, including communication and complaints processes;
- respect the professional judgment and authority of staff;
- respect school property and the property of others;
- ensure that their conduct does not bring harm or disrepute to the school or its community;
- comply with health, safety and child-safe requirements at all times.

Parents must not:

- engage in aggressive, abusive, threatening or disrespectful behaviour;
- use offensive, discriminatory or derogatory language;
- undermine the authority or reputation of the school or its staff;
- engage in gossip, speculation or public criticism that harms individuals or the school community;
- place the safety, wellbeing or dignity of any person at risk.

Conduct on School Premises and at School Events

When attending the school or any school-related activity, parents must:

- comply with all school policies, instructions and reasonable directions from staff;
- dress modestly and appropriately, in keeping with the school's Islamic ethos;
- refrain from smoking, vaping, alcohol consumption or use of illicit substances;
- behave calmly and respectfully, particularly in the presence of children;
- ensure their behaviour supports a safe and welcoming environment for all students.

The School reserves the right to ask a parent to leave the premises or an event if their behaviour is considered unsafe, disruptive or inconsistent with this Code.

Interaction with Students

Fitra Community School is committed to the safety, dignity and wellbeing of all students.

Parents must:

- treat all students with kindness, respect and care;
- comply with the School's child safety policies;

- immediately report any child safety concern to a staff member or school leader;
- follow staff directions when on school grounds or at events.

Parents must not:

- discipline, reprimand or correct a student who is not their own child;
- act in a manner that could cause fear, harm or humiliation to any student.

Communication with Staff

The School values respectful, constructive and timely communication.

Parents must:

- communicate with staff politely, calmly and respectfully;
- make appointments when requesting meetings or discussions;
- raise concerns through appropriate channels rather than in public settings;
- allow staff reasonable time to respond to communication.

Parents must not:

- raise their voice, interrupt or behave confrontationally;
- use threatening, abusive or disrespectful language;
- record conversations or meetings without consent;
- harass, intimidate or undermine staff in any form.

Communication with Other Parents

Parents are expected to contribute to a culture of unity, dignity and mutual respect.

Parents must:

- speak to other parents courteously and respectfully;
- avoid gossip, slander or harmful speculation;
- respect the privacy and confidentiality of other families.

Parents must not:

- engage in bullying, intimidation or exclusion;
- publicly criticise or shame other parents;
- share private or sensitive information without consent.

Use of Social Media and Online Platforms

Parents acknowledge that online conduct can significantly impact individuals and the wider school community.

When using social media or online platforms, parents must:

- communicate with integrity, restraint and respect;
- refrain from posting content that harms the reputation of the school or individuals;
- avoid airing grievances or disputes publicly;
- protect the privacy of students, families and staff;
- comply with Islamic principles of speech and conduct.

The School will not tolerate online behaviour that constitutes bullying, harassment, defamation or incitement.

Complaints and Concerns

Fitra Community School welcomes feedback and concerns raised in good faith.

Parents are expected to:

- raise concerns respectfully and directly with the appropriate staff member;
- follow the School's complaints resolution process;
- engage in dialogue with sincerity, patience and a problem-solving mindset.

Breaches of the Code of Conduct

Any member of the school community may report a breach of this Code to the Principal or a delegated school leader.

If a breach is substantiated, the School may take actions including, but not limited to:

- a meeting with school leadership;
- a formal warning;
- restricted communication arrangements;
- a request for an apology or restorative action;
- temporary or permanent exclusion from school premises or events;
- termination of enrolment of a student or students, in serious or repeated cases.

Commitment

By enrolling a child at Fitra Community School, parents acknowledge and agree to uphold this Parent Code of Conduct and to work in partnership with the School for the benefit of all children and the wider community.

May Allah grant us sincerity, wisdom and unity in raising a generation grounded in faith and excellence.

Related Policies & Documents

- Child Safety Policy
- Concerns & Complaints Policy
- Conditions of Enrolment/Enrolment Agreement